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Unit for Continuing Education

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REFERENCE LETTER: WILNA HAVENGA

To Whom It May Concern,

It is my pleasure to provide this reference for Mrs Wilna Havenga, with whom our training unit has worked closely to support our training and capacity development initiatives. Our professional relationship developed through collaboration on skills development activities, including the preparation and submission of a QCTO accreditation application, as well as broader business development consulting activities aimed at strengthening Business Support Organisations (BSOs), enterprise development, and export readiness. During this engagement, Mrs Wilna Havenga played an important role in assisting the unit with the QCTO accreditation process, providing valuable guidance and support in navigating the requirements and ensuring that the necessary documentation and processes aligned with the relevant quality assurance standards.

In addition to her technical expertise, Mrs Wilna Havenga demonstrated strong consulting skills, engaging constructively with the team to identify organisational needs and translate these into practical solutions. She also demonstrated excellent networking and stakeholder engagement, fostering positive relationships with colleagues and partners involved in the process.

From an operational perspective, Mrs Wilna Havenga has proven to be reliable, professional, and committed to delivering quality outcomes. Her attention to detail, structured working style, and ability to meet commitments contributed positively to the successful progress of the accreditation process and related initiatives. Furthermore, Mrs Wilna Havenga demonstrates sound strategic insight, with a clear understanding of how skills development initiatives align with broader organisational and sector priorities.

I can confidently recommend Mrs Wilna Havenga as a competent and dependable professional in skills development and training.

Yours sincerely,

A handwritten signature in purple ink, appearing to read 'Yolanda'.

Yolanda Kirsten

Director: NWU: Unit for Continuing Education